

● Licensed Malaysian VoIP provider · Since 2007

Business calls, handled better.

Cloud PBX, IP PBX, SIP trunks, IP phones and business apps, set up and looked after by one Malaysian team. Make it easy for customers to reach you, from the office, a branch or anywhere.



Cloud PBX from **RM89** / month



Cloud PBX

Your phone system in the cloud



IP PBX

Yeastar and 3CX in your office



SIP Trunk & DID

Lower call costs, business numbers



Phones & Hardware

Yealink phones, headsets, rooms



Business Apps

WhatsApp API, SMS, HRM, CRM, POS

✓ Free branch-to-branch calls

✓ Nearly 20 years in VoIP

✓ Transparent, published pricing

A phone system that grows with your business

Every big company starts as a small team. Start with two people and an app, grow to a hundred across branches and countries, and never change systems along the way.



STARTUP

Sound like a big company on day one

A business number and the BizCloud app on your phone or laptop. No PBX box to buy, no wiring.

FIRST OFFICE

Plug in phones, not problems

Yealink IP phones join the same system. Add extensions as you hire and transfer calls between teams.

SCALING UP

No customer call left unanswered

An IVR menu routes callers, queues hold them instead of ringing out, and recordings help coach new staff.

MULTI-BRANCH

One system for every branch

Branches and overseas offices share one PBX, and extension calls between them cost nothing.



CLOUD PBX

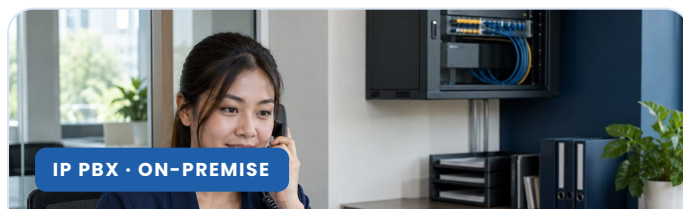
Cloud PBX

Your phone system lives in the cloud

From **RM89** / month

AlienCloud PBX SME-4, up to 4 extensions

- ✓ Start fast, with no PBX hardware to buy
- ✓ Staff at home, on the road or in branches
- ✓ Predictable monthly cost, upgrade any time
- ✓ Managed and maintained by our team



IP PBX · ON-PREMISE

IP PBX

Your own Yeastar PBX, in your office

From **RM2,988** one-time

P520 Basic Bundle with Yealink IP phones

- ✓ One-time purchase, no monthly PBX fee
- ✓ System and call recordings stay in your office
- ✓ Works with analog phones, fax and telco lines
- ✓ 3-year PBX warranty, supported by our team

AlienCloud PBX SME plans

PLAN	EXTENSIONS	CONCURRENT CALLS	OUTBOUND MINS	MONTHLY
SME-4	Up to 4	2	300	RM89
SME-8	Up to 8	4	500	RM149
SME-16	Up to 16	8	500	RM199
SME-24	Up to 24	12	500	RM249

Every SME plan includes 1 DID number and 300MB of call-recording storage. One-time activation RM100 and a two-month deposit. Included minutes are for Malaysia local and mobile calls.

Running a call centre?

AlienCloud PBX SCALE, 10 to 40 extensions

From **RM119** / month
Inbound call-centre tools, operator panel, wallboard, call reports and Linkus apps for desktop and mobile.

IVR auto-attendant

Call queues

Ring groups

Call recording

Call transfer

Voicemail

Softphone app

Remote staff

Multi-branch

Everything around your phone system

Numbers, call lines, desk phones and the business apps your team uses every day, from the same supplier and the same support team.

SIP trunks & business numbers

Cut call costs on your existing PBX, or add us as a second provider so calls keep flowing if your main line goes down.

- ✓ Works with Yeastar, 3CX, Asterisk and most SIP PBX systems
- ✓ Prepaid with no monthly commitment, or postpaid bundles
- ✓ Malaysia and overseas DID numbers
- ✓ Prepaid credit valid 12 months, bonus credit from RM100

RM50

Prepaid reload to start, no monthly fee

RM100 /mo

Postpaid plans with free minutes

RM0.07 /min

Malaysia calls from

RM30 /mo

Malaysia DID number, min. 6 months



Phones & hardware

Proven brands, installed, configured and supported by our own team.

Yeastar IP PBX

Yealink headsets

Video doorphones

Shop online: e-market.com.my

Yealink IP phones

Teams & Zoom rooms

Facial attendance

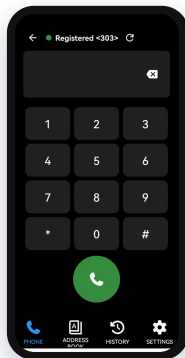
BizCloud app

Your office extension on your mobile. Make and take business calls anywhere, with the company address book built in.

- ✓ Free calls to colleagues and branches
- ✓ Works with Cloud PBX and AlienVoIP

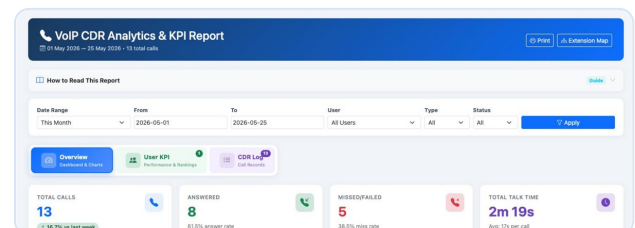
Google Play

App Store



Call analytics

See every call in one dashboard: missed calls, answer rate, talk time and agent KPIs, without reading raw call logs.



Value added services



WhatsApp Business API

Verified sender, auto-replies, shared inbox



iSMS messaging

Bulk SMS, OTP and reminders



HRM

Staff, attendance, leave and payroll



CRM

Customers, quotes and follow-ups



POS

Sales, receipts and stock

Why businesses choose us



Licensed

Malaysian VoIP provider

ASP licence under the Communications and Multimedia Act 1998.



Since 2007

Nearly 20 years in VoIP

A proven, stable Cloud PBX built on that experience.



Free

Branch-to-branch calls

And user-to-user calls on our network, wherever you are.



One stop

Low rates, real support

Numbers, phones, setup and support from one local team.



Upfront

Transparent pricing

Prices published with clear terms before you commit.

Our installations across Malaysia



REAL ESTATE COMPANY PBX SYSTEM



PROPERTY DEVELOPER PBX SYSTEM



TIN MINING COMPANY PBX SYSTEM



AUTOMOTIVE COMPANY PBX SYSTEM



F&B COMPANY PBX SYSTEM



IT COMPANY PBX SYSTEM



EDUCATION SECTOR PBX SYSTEM



HEALTHCARE INDUSTRY PBX SYSTEM



AEROSPACE COMPANY PBX SYSTEM



ENGINEERING CONSULTANT PBX SYSTEM



CONSULTANT AGENCY PBX SYSTEM



RENTAL PROPERTY PBX SYSTEM



MANAGEMENT SERVICE PBX SYSTEM



DESSERT COMPANY PBX SYSTEM

Phone systems we have installed for healthcare, aerospace, engineering, real estate, property, mining, automotive, F&B, IT, education and many more businesses.

Getting a quote is easy

- 1 Tell us about your team**
How many people, how many branches and what phone lines or numbers you use today.
- 2 Get a clear recommendation**
Cloud or IP PBX, lines and phones that fit, with a straightforward quote.
- 3 We set it up and support you**
Installation, number porting, training and a local team to call.

Not sure about some of the details? That's completely fine. Send us what you know and we will help you work out the rest.

Let's talk about your phone system

Free consultation. Tell us what you need and we will get back to you quickly.

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WhatsApp us

Scan to start a chat with our PBX consultants.



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Plans, hardware prices and FAQs.